



## *Innovative Quality Solutions Company*

### *Business Profile*

**Phone** (330) 725-9927  
**Fax** (330) 725-9977  
**Offices:** Medina, Ohio  
Columbus, Ohio

#### **Staff Credentials:**

- Registered Lead Assessors (ISO 9001)
- Engineering, Business Management, Information Technology, Healthcare Operations, Legal and Management Backgrounds
- Successfully directed more than 450 organizations to ISO 9001, ISO 14001, QS-9000, TS 16949, ISO 13485, ISO 27000, AS 9100 Certification
- Participation in development of QS-9000 Standard
- Involvement with Small-to Large-Sized Organizations and Systems
- Experience in Performing Certification, Accreditation and Regulatory Audits

**System Standards:** ISO 9001, ISO 14001, TS 16949, AS 9100, ISO 22000, ISO 13485, SQF 2000 Code

#### **Approach:**

- Customized Implementation Plan
- Straight-forward and effective business system development, documentation, and implementation
- Comprehensive Service, including Planning, Training, Consulting,
- Project Management, Documentation Development, and Auditing
- Focus on Continual Performance Improvements
- Program Management by single consultant, with organizational support
- Commitment to Total Customer Satisfaction
- Streamlined, effective Business Management System
- System design to address all imposed requirements

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### **Industry Experience:**

Automotive	Distribution
Healthcare	Equipment Manufacturing
Plastics	Printing
Metal	Communications
Food	Transportation Services
Aerospace	Rubber
Chemical	Research & Development
Service	Steel

### **Product Offerings:**

- Quality and Environmental Management Systems Development
- Training (Management/Employee Overview, Internal Auditing, Documentation Workshops, Quality Systems)
- Consulting
- Documentation Development/Refinement
- Internal System Auditing
- Gap Analysis
- Risk Assessment
- Pre-Assessments (Mock Surveys)
- Continual Improvement
- Strategic Business Planning
- Business Process Mapping and Re-engineering
- Corrective Action Training (Root Cause Analysis)
- Organizational Performance Measurement

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Partial Client List*

Akron General Medical Center	MTD Products Inc.
Avtron Manufacturing	McCann Plastics
Ault Company	Monsanto
Cadbury-Adams	National City Corporation
Clampco Products Inc.	NutraSweet Company
CNC Metal Products	Oberfield's
Coca-Cola Company	Ohio Gasket & Shim
Controlled Molding Inc.	Pfizer
Cultor Food Science	Prospect Mold
Danisco Sweeteners	Predictive Maintenance Co.
EBO Group, Inc.	Progressive Tool Company
EMC Precision	Eaton Corporation
GBS Filing Solutions	PRC, Inc.
Grand Rapids Label	PT Tech
ITT Industries	Raybestos Aftermarket Co.
JelSert	Raybestos Products Co.
J.F. Good Company	TransDigim Group
C.P. Kelco Biopolymers	Patriot Special Metals
Kent State University	Safety Today Distributors
Kraft Foods, Inc.	Schneller, Inc.
LADD Industries	Shincor Silicone
Licking Memorial Hospital	SIRVA Relocation Services
LuK Automotive Systems	Warren Screw Machine Inc.
Luvata	Wetzel, Inc.
Duramax Marine	IER Fujikura
Nestle	